

SAROVA WHITESANDS BEACH RESORT & SPA

Mombasa/Malindi Rd, P.O. Box: 90173 - 80100, Mombasa

Date: 3rd February 2020

TO WHOM IT MAY CONCERN

REF: RECOMMENDATION FOR FELIX KIAMA MWANGI ID NO: 29252312

I am pleased to write this recommendation letter for Felix Kiama, who is applying for a plumber position at your organization. He has been working under my supervision for five years, since his time of joining Sarova Whitesands Beach Resort and SPA.

Felix has proven to be an exceptional performer in many areas. In fact, he is brilliant and proactive. He proved to be very quick, had eyes in the back of his head and oodles of natural charm to ensure guests are safe and joyful at the premises at all times.

Besides his plumbing skills, he is friendly and approachable, with an innate ability to provide a supportive customer service role and providing personal attention and care to all members.

Felix is an independent hard worker and reacts to urgent situations instantly. At the same time as he has no problem working with co-workers or interacting with others, he can also work excellently on his own, due to our many clients from all over the world I can gladly say Felix is very welcoming and has top must customer service skills as he has proven in our company. I expect him to perform glowing in a wide range of environments.

I strongly recommend Felix as your prospective plumbing staff and wish him all the best in his upcoming professional life.

Sincerely,

Laban K.

Manager

