



INTERCONTINENTAL
HOTELS & RESORTS

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June 19, 2020

To Whom It May Concern,

I am writing this letter to you to recommend Lucy Karanja as your next housekeeper for your company. I worked with Lucy as her supervisor for 4 years and she has the most efficient and innovative cleaning ideas I have seen. During her tenure, we have found her to be an extremely hardworking and enthusiastic individual.

Lucy managed all kinds of sanitation and maintenance tasks with the highest level of professionalism and the keenest of details. I never felt to check her work as it was always better than perfect. She is proficient in dealing with hotel guest and able to get the work done without sounding or seeming too friendly thereby maintain professionalism at all times. Needless to say, our hotel remained clean and tidy at all times due to her diligence and loyalty. She is extremely honest and I have never had a complaint from a guest about her for any reason.

Again, I strongly recommend Lucy for whichever position she wants to work on in the hospitality world and wish her best of luck in her endeavours.

Sincerely,

Antipas Nyambok
Executive housekeeper
InterContinental Hotel.

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