



Thika Greens Golf Resort Limited
P.O Box 16961-00620 Nairobi - Kenya.
Cell: +254 722 851357
Email: golfresort@thikagreens.co.ke
website: www.thikagreens.co.ke

RECOMMENDATION LETTER

16.09.2022

To Whom It May Concern,

Dear Sir/ Madam,

RE: CAROLYNE NYAWIRA WAMBUI

The referenced was an employee in our organization as a Head Waitress for five years, undertaking the responsibilities below:

- Supervision of service waiters
- Service delivery to clients in the hospitality sector
- Ensuring clients get their meals as per orders and ensure customer satisfaction
- Maintenance of health, safety and hygiene in the working area.
- Use of an automated Point of Sale system to make orders, bill and receipt customers.

Carol worked studiously, possesses great interpersonal skills and thus was able to work well with other colleagues and clients.

She was an asset to our organization and would highly recommend her candidature for a professional position in any organization.

Yours Sincerely,



Charles Mwai

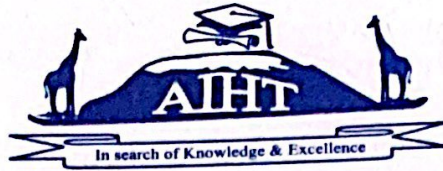
F&B manager

Thika Greens Golf Resort



If you watch it, it's fun. If you play it, it's recreation.

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Amboseli Institute of Hospitality & Technology Ltd.

For: Hospitality, Catering, Tourism, Travel, Language, Computer Courses

P.O. Box 2316 - 01000 Thika

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Email: info@amboseliinstitute.com Website: www.amboseliinstitute.com

This is to certify that

WAMBUI CAROLYNE NYAWIRA

*has successfully completed a
course in*

**Diploma in Hotel & Catering
Management**

Undertaken from **OCTOBER 2013** To **MARCH 2016**

with the grade of **CREDIT**

*in testimony whereof this certificate is awarded witness
our hands and seal*

This **10TH** Day of **OCTOBER 2016**

Head of Department

Director





BONNIEKIM

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Certificate of Completion

This certificate is issued to

Carolyn Nyawira Wambui

for having participated and completed
CUSTOMER CARE TRAINING "Known for Service"
held on November 2021

We are Approved by



TRANSFORMING PEOPLE & ORGANIZATIONS

NITA
NATIONAL INDUSTRIAL TRAINING AUTHORITY

NITA/TRN/982

Chief Trainer, Bonnie Kim Ltd

www.bonniekimltd.com

REPUBLIC OF KENYA